## W-01737A-12-0478 OR

### ORIGINAL



#### **ARIZONA CORPORATION COMMIS**

### UTILITY COMPLAINT FORM

**Investigator:** Scott Friedson

Phone:

2013 APR 11 A 9: 35 Fax:

**Priority: Respond Within Five Days** 

CORP COMMISSION

**Opinion** 

No. 2013 - 110098

DOCKET CONTROL 4/10/2013

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

**Complaint By:** 

Fred

Binder

**Account Name:** 

Fred Binder

Home:

Street:

Work:

City:

Peoria

CBR:

State:

ΑZ

**Zip**: 85382

is: E-Mail

**Utility Company.** 

**New River Utility Company** 

Division:

Water

**Contact Name:** 

**Contact Phone:** 

**Nature of Complaint:** 

4/10/13

\*\*\*\* OPPOSED \*\*\*\*\* W-01737A-12-0478 \*\*\*\* WATER \*\*\*\*

Arizona Corporation Commission, April 8, 2013

In reference to Docket No. W-01737A-12-0478

The purpose of this letter is to object to the water rate increase proposed by New River Utility Company that serves my residential area, Silverton Deer Village. I cannot understand how they can justify their requested 80.07% increase (based on their example water usage in their notice letter). If their claim of only a .05% rate of return at the current rate is correct, I would think it is time to look at their management of the business. To ask for this rate of return to increase to 8.72% is outrageous.

I would hope the commission would reject this excessive rate increase request and require New River Utility Co. to submit a new request that is within reason and with detailed justification.

Respectfully, Fred Binder

\*End of Complaint\*

**Utilities' Response:** 

Arizona Corporation Commission DOCKETED

APR 1 1 2013

Investigator's Comments and Disposition:

**DOCKETED BY** 

NR

# ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

Comments entered for the record and filed in docket number W-01737A-12-0478. CLOSED. \*End of Comments\*

Date Completed: 4/10/2013

Opinion No. 2013 - 110098